

Remember your PIN



Keep your account safe!

Your MGE account includes a personal identification number (PIN) for your own protection. When you contact MGE about your utility account, our representatives will ask for your MGE PIN. We require this number to verify that the person contacting us is authorized to discuss the account. Your four-digit PIN was created when you opened your account and sent to you via U.S. mail.

If you don't know your PIN, please call 608-252-7222 and we will reset it after verifying your identity.

Your PIN is NOT REQUIRED for:

- Emergencies.
- General or public information calls.
- General energy advice or other information from our mailings or website.

In this time of rising identity theft, MGE is committed to ensuring your information is kept secure.

Para información en Español, llame a MGE a 608-252-7120.

For details, visit mge.com/PIN.