

Behind on your bill?

We can help you set up a payment agreement.



Moratorium ends April 15

If you have fallen behind on your bills, our Personalized Payment Agreement can help make it easier for you to catch up.

With a Personalized Payment Agreement, we work with you to create a plan for you to pay your current bill and a portion of past-due bills each month until you get caught up. Once established on this plan, you **will not** be subject to disconnection or late payment charges on past-due balances. Customers with an established Personalized Payment Agreement are also eligible for the Budget Payment Plan, which keeps your energy bills consistent throughout the year.

Call us weekdays at 608-252-7144 between 7 a.m. and 7 p.m. to set up your Personalized Payment Agreement today.

Households having difficulty paying heating and electricity costs may also qualify for energy assistance.

Assistance is available for a range of household costs including a one-time payment to cover heating costs, a one-time payment to pay for electric (non-heating) costs and more. For details visit homeenergyplus.wi.gov



For additional payment and billing information, visit mge.com/options.
Para Español, visite mge.com/plandepago.