

Energy Assistance

If you or someone you know is having trouble paying utility bills, resources are available to help. Income-qualified households may be eligible for assistance through the Wisconsin Home Energy Assistance Program.



Eligibility

- Your household must pay heating costs directly to a fuel or utility company, or your heating costs are included in your rent.
- Your gross income is less than the amount shown below for your household size.

How to apply

- Apply online at esi.help
- Apply by phone at 1-800-506-5596

Assistance guidelines for the 2026-2027 season (10/01/2026 through 09/30/2027)		
You may be eligible if your gross income is less than the amount shown for your family size.		
Household size	One-month income	Annual income
1	\$3,322.00	\$39,864
2	\$4,344.08	\$52,129
3	\$5,366.25	\$64,395
4	\$6,388.42	\$76,661
5	\$7,410.58	\$88,927
6	\$8,432.75	\$101,193
7	\$8,624.33	\$103,492
8	\$8,816.00	\$105,792

Don't wait.

If you're concerned about paying your bill, please contact us. We're here to help. Our customer service representatives will discuss connecting you with energy assistance resources and finding solutions for managing your bill. Contact MGE at **608-252-7000** or **1-800-245-1125** weekdays, excluding holidays.

Visit mge.com/help to learn more.

