Stay Informed if the Power Goes Out

your community energy company

Sign up for outage notifications from MGE!

MGE customers can sign up to receive notifications if the power goes out at their home or business. You also can report electric outages online and by text message.

How to sign up

1. Log in to My Account (or register) at ***mge.com/myaccount***.
2. Select **View/Update Profile** and then **Outage Notifications**.
3. On the **Outage Notifications** screen, enter the phone numbers and/or email addresses where you'd like to receive notifications.
4. **Save**. You can add or change your notification preferences at any time in My Account.

Please note: Changes to your My Account contact information do not automatically populate your Outage Notifications contact information. Please review your contact information and update it, if needed, in BOTH your My Account Profile and Outage Notifications settings.

How to report a power outage

Report an outage online, by text or by phone:

- Visit *mge.com/outage* and click the REPORT OUTAGE button,
- Text "OUT" to 73904, or
- Call us at 608-252-7000.

Did you know?

MGE remains a national leader in electric reliability, most recently ranking fourth in the nation for the fewest number of outages per customer. Visit *mge.com/reliability* to learn more.

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Visit *mge.com/notifyme* to learn more!