Introducing Your New My Account



MGE recently launched a new My Account experience. You can pay your bill online, track your energy use, opt in to nofications, enroll in MGE programs and more.

Payment preferences and billing programs

- Pay online, set up AutoPay, enroll in a Budget Payment Plan and more.
- Set up and manage your digital wallet.
- Sign up for a Payment Arrangement if you're having trouble paying your MGE bill.

Account management tools

- Sign up for account and billing notifications, along with outage notifications.
- Schedule common service appointments, such as meter maintenance or replacements.
- Opt to enable two-factor authentication when logging in for added security.

Optional programs

- Go green with renewable energy programs like Green Power Tomorrow and Shared Solar.
- Manage your energy use with options like MGE Connect and Charge Ahead.
- Help a neighbor in need by contributing to the MGE Energy Fund.

Learn more and review the FAQ at mge.com/new-my-account.

What you need to do

You will need to use your **email address** instead of your previous username when you log in to the new system. Your email will replace your username moving forward. You'll also be prompted to change your password after your first login.

If you haven't registered for My Account

- Select the Register button on the homepage and follow the prompts to get started.
- You will need your 10-digit MGE account number and a form of identification (the last 4 digits of your social security number, driver's license number, state ID, passport number or EIN) to create your My Account profile. *Note: The form of ID you use to register must be the one you provided when you started service with MGE.*

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