

Keep Your Account Safe

Important reminders from MGE



Remember Your PIN

MGE uses a Personal Identification Number (PIN) to verify your identity if you contact us about your account.

Your four-digit PIN was created when you opened your account and sent to you via U.S. mail. If you don't know your PIN, please call 608-252-7000 and we will reset it after verifying your identity.

Your PIN is NOT REQUIRED for:

- Emergencies.
- General or public information calls.
- General energy advice or other information from our mailings or website.

Learn more at mge.com/PIN.

Beware of Utility Scams

Utility scams are on the rise. Customers have reported fraudulent activity in the form of phone calls, emails, text messages and in-person contact from imposters claiming to work for MGE. They attempt to collect money from customers and/or obtain their account information.

Do not provide your Social Security number, credit card numbers or bank account information to anyone who requests the information during an unsolicited contact.

Learn more at mge.com/scams.