

## Natural Gas Services

Your natural gas bill includes:

- Firm Gas Sales Service – the costs to buy and supply natural gas
- Residential Distribution Service – the costs to maintain our gas system and deliver gas to your home

### Firm Gas Sales Service (FS-1)

Administrative charge	\$0.0330 per therm
Natural gas service**	
- Summer (Apr. 1 - Oct. 31)	\$0.6026 per therm
- Winter (Nov. 1 - Mar. 31)	\$0.6426 per therm

### Residential Distribution Service (RD-1)

Customer charge	\$0.3370 per day
Distribution service	\$0.2919 per therm

\*\*Subject to adjustment for the cost of purchased gas.

**Customer Charge:** Every customer receives this charge whether or not natural gas or electricity is used.

## Contact us

We're here to provide information that can help you make smart energy decisions. Please contact us with your questions about MGE rates, your bill and our services.

- Visit [mge.com/rates](http://mge.com/rates)
- Visit our offices
- Call us at (608) 252-7222 or 1-800-245-1125  
(Spanish line call (608) 252-7120)

MGE main office  
133 S. Blair St.  
Madison, WI 53703


Office hours  
8 a.m. to 5 p.m.,  
Monday through Friday

Viroqua office  
526 E. Decker St.  
Viroqua, WI 54665  
(608) 637-3139

Office hours  
7:30 a.m. to 4 p.m.,  
Monday through Friday

Prairie du Chien office  
700 E. Blackhawk Ave., No. 3  
Prairie du Chien, WI 53821  
(608) 326-2417

Office hours  
8 a.m. to noon, 1 to 4:30 p.m.,  
Monday through Friday

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your community energy company

MGE00220 12/21/2011

# Residential Services and Prices

Effective January 1, 2012



## Basic Utility Rates

Effective Jan. 1, 2012.

We take seriously our responsibility to provide reliable energy at reasonable rates. Before setting new rates, the Public Service Commission of Wisconsin reviews our rate request and listens to customers' suggestions and proposals.

MGE's electric rates increased by 4.3%. The average MGE residential customer using 550 kWh per month will see a monthly increase of approximately \$3.22 for electric service.

We recognize the economic downturn has been difficult for many of our customers, and we work to control our costs.

The approved electric rate increase reflects:

- (1) Increased fuel costs for the production of electricity and higher market costs for wind power.
- (2) Improvements to the state's electric transmission system.
- (3) Increased mandated payments to the statewide energy efficiency and renewables program.
- (4) Decreased costs associated with the Elm Road Generating Station.

In addition, MGE's application requested to defer \$14.5 million of costs associated with recently enacted federal air pollution rules. These costs were deferred and not included in 2012 rates.

MGE's natural gas service rates increased 0.3%. They reflect an increase in mandated payments to the statewide energy efficiency and renewables program. The typical residential MGE customer will see an increase of approximately \$0.19 per month.

### How can I control my costs?

While you don't have control over energy prices, you do have control over your energy use. You can now track your energy use and see how your home heating costs compare online at [mge.com/compareuse](http://mge.com/compareuse).

Consider these tips to control costs:

- Adjust your thermostat setting at night and when you are away.
- Replace your incandescent lightbulbs with compact fluorescent bulbs.
- Look for the ENERGY STAR® label when purchasing new appliances and equipment.

For more energy-saving ideas:

- Visit [mge.com](http://mge.com) or
- Call our Home Energy Line at (608) 252-7117

### What can I do to control my bills?

Sign up for MGE's Budget Payment Plan to spread your energy bills more evenly over a 12-month period. We'll review your account at six and 12 months and adjust your payment amount if necessary.

For more information or to sign up:

- Visit [mge.com/budget](http://mge.com/budget) or
- Call (608) 252-7222 or 1-800-245-1125

## Electric Services

### Residential Electric Service (Rg-1)

Most residential customers use these rates.

	Winter	Summer*
Customer charge per day	\$0.28590	\$0.28590
Distribution service per kWh	\$0.03000	\$0.03000
Electricity service per kWh	\$0.10601	\$0.11788

### Residential Electric Time-of-Use (Rg-2)

Can you use less than 40% of your electricity on-peak - from 10 a.m. to 9 p.m.? If so, this rate may save you money. Call 252-7222 to discuss before you change to this rate.

	Winter	Summer*
Customer charge per day	\$0.28590	\$0.28590
Distribution service per kWh	\$0.03000	\$0.03000
Electricity service per kWh:		
- On-peak kWh	\$0.20452	\$0.23274
- Off-peak kWh	\$0.03971	\$0.03971

This service is mandatory for customers with average daily use of 130 kWh or more during the summer billing season.

### Residential-Controlled Water Heating (Rw-1)

An option if you have an electric water heater. In exchange for lower rates, your water heater is placed on a separate meter and a special timer to control when it operates. The charge for an electrician to install the meter and timer can cost you several hundred dollars.

	Winter	Summer*
Customer charge per day	\$0.11190	\$0.11190
Distribution service per kWh	\$0.03000	\$0.03000
Electricity service per kWh	\$0.05510	\$0.06289

### Residential Green Power (RWE)

An optional rate that allows you to purchase green power for \$0.0250 additional per kWh.

\*These prices apply from June 1 through Sept. 30.

(continued)