

Residential Services and Prices

Effective January 1, 2009



Basic Utility Rates

Effective January 1, 2009.

We take seriously our responsibility to provide reliable energy and control costs. Before setting new rates, the Public Service Commission of Wisconsin reviews our rate request and listens to customers' suggestions and proposals.

Why are MGE electric prices going down?

Natural gas prices impact your electric bill. The demand for cleaner electric power has made natural gas a key part of electricity's fuel mix.

The new electric rate is lower because of a drop in natural gas supply prices. In recent years, MGE has increased electric rates to pay for new infrastructure (power plants, substations, etc.) to reliably meet our customers' growing energy demands. The retreat from last year's high natural gas supply prices has offset these new infrastructure costs.

Why are MGE natural gas rates unchanged?

Natural gas distribution service rates cover gas system maintenance and the costs to deliver gas to your home. They are independent of gas supply prices. Supply prices (found under gas sales service rates) may go up or down with monthly market fluctuations. The current lower gas supply costs will be reflected on your bill. These prices are filed monthly with the Public Service Commission.

Visit mge.com for more information about energy costs.

How can I control my costs?

While you don't have control over energy prices, you do have control over your energy use. You can now track your energy use and see how your home heating costs compare online at mge.com. Consider these tips to control costs:

- Adjust your thermostat setting at night and when you are away.
- Replace your incandescent lightbulbs with compact fluorescent bulbs.
- Look for the ENERGY STAR® label when purchasing new appliances and equipment.

For more energy-saving ideas:

- Visit mge.com or
- Call our Home Energy Line at (608) 252-7117

What can I do to control my bills?

Sign up for MGE's Budget Payment Plan to spread your energy bills more evenly over a 12-month period. We'll review your account at six and 12 months and adjust your payment amount if necessary.

For more information or to sign up:

- Visit mge.com/budget or
- Call (608) 252-7222 or 1-800-245-1125

Electric Services

Residential Electric Service (Rg-1)

Most residential customers use these rates.

	Winter	Summer*
Customer charge per day	\$0.28590	\$0.28590
Distribution service		
per kWh	\$0.03100	\$0.03100
Electricity service per kWh	\$0.09345	\$0.10395

Residential Electric Time-of-Use (Rg-2)

Can you use less than 35% of your electricity on-peak - from 10 a.m. to 9 p.m.? If so, this rate may save you money. Call 252-7222 to discuss before you change to this rate.

	Winter	Summer*
Customer charge per day	\$0.28590	\$0.28590
Distribution service		
per kWh	\$0.03100	\$0.03100
Electricity service per kWh:		
- On-peak kWh	\$0.18040	\$0.20530
- Off-peak kWh	\$0.03545	\$0.03545

This service is mandatory for customers with average daily use of 130 kWh or more during the summer billing season.

Residential-Controlled Water Heating (Rw-1)

An option if you have an electric water heater. In exchange for lower rates, your water heater is placed on a separate meter and a special timer to control when it operates. The charge for an electrician to install the meter and timer can cost you several hundred dollars.

	Winter	Summer*
Customer charge per day	\$0.11190	\$0.11190
Distribution service		
per kWh	\$0.03100	\$0.03100
Electricity service per kWh	\$0.04510	\$0.05150

*These prices apply from June 1 through Sept. 30.

(continued)

Natural Gas Services

Your natural gas bill includes:

- Firm Gas Sales Service – the costs to buy and supply natural gas
- Residential Distribution Service – the costs to maintain our gas system and deliver gas to your home

Firm Gas Sales Service (FS-1)

Administrative charge	\$0.0330 per therm
Natural gas service**	
- Summer (Apr. 1 - Oct. 31)	\$1.0314 per therm
- Winter (Nov. 1 - Mar. 31)	\$1.0684 per therm

Residential Distribution Service (RD-1)

Customer charge	\$0.3370 per day
Distribution service	\$0.2816 per therm

**Subject to adjustment for the cost of purchased gas.

Customer Charge: Every customer receives this charge whether or not natural gas or electricity is used.

Contact us

We're here to provide information that can help you make smart energy decisions. Please contact us with your questions about MGE rates, your bill and our services.

- Visit mge.com/rates
- Visit our offices
- Call us at (608) 252-7222 or 1-800-245-1125
(Spanish line call (608) 252-7120)

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your community energy company